tering your candidate information
Other names
nal GCSE (9-1)
23
4IT1/01
nunication •••
Total Marks

Instructions

- Use **black** ink or ball-point pen.
- **Fill in the boxes** at the top of this page with your name, centre number and candidate number.
- Answer all questions.
- Answer the questions in the spaces provided
 - there may be more space than you need.

Information

- The total mark for this paper is 100.
- The marks for **each** question are shown in brackets
 - use this as a guide as to how much time to spend on each question.

Advice

- Read each question carefully before you start to answer it.
- Try to answer every question.
- Check your answers if you have time at the end.

Turn over ▶





Answer ALL questions.

Write your answers in the spaces provided.

Some questions must be answered with a cross in a box ⋈. If you change your mind about an answer, put a line through the box \boxtimes and then mark your new answer with a cross \boxtimes .

Gail works at a concert venue.

The staff at the venue use ICT for work.



- 1 The concert venue uses an online booking system.
 - (a) The system uses software and hardware.
 - (i) Which **one** of these is the best type of software to use to manage online bookings?

(1)

- A Database
- **B** File management
- **D** Web authoring
- (ii) Which **one** of these is the best choice of computer for a concert venue to use for processing bookings?

(1)

- A Desktop
- **B** Embedded
- C Mainframe
- **D** Tablet



(c) Describe the role of encryption software in an online booking system. (d) Which one of these is a network hardware device that can prevent DDOS attacks on the booking system? A Firewall B Hub C Repeater
(d) Which one of these is a network hardware device that can prevent DDOS attacks on the booking system? (1) A Firewall B Hub
on the booking system? (1) A Firewall B Hub
on the booking system? (1) A Firewall B Hub
on the booking system? (1) A Firewall B Hub
■ A Firewall■ B Hub
☑ C Repeater
■ D Router
(e) Which one of these is a role of a server? (1)
■ A Handle requests from clients
■ B Provide a wireless connection
C Provide access to a WAN from a LAN
Store the client's operating system

	for tickets.	(2)
(g)) Customers can store a digital ticket to their smartphone and access the ver scanning their phone.	nue by
	(i) Which one of these is the wireless technology used during this scan?	(1)
	■ B Bluetooth	
	D Wi-Fi	
	(ii) Explain why the venue must also provide customers with the option to print tickets.	(2)
(h)) The venue uses an auction site to sell posters.	
	Give one feature of an auction site.	(1)
		(1)



- (i) Gail uses different types of networks in her job.
 - (i) Draw **one** straight line from **each** type of network to the correct reason for its use.

(3)

Type of network

Reason for use

PAN

WAN

LAN

To connect Bluetooth headphones to a smartphone

To set up a home office network

To use cloud-based services

To prevent viruses

(ii) Define the term 'peer-to-peer'.

(iii) Describe the function of Media Access Control.

(2)

(1)

(iv) Gail uses wired communication.	
	Explain two benefits of using a wired network.	
		(4)
,		
(v) Describe how a roaming profile allows Gail to hotdesk.	(2)
		(2)
	(Total for Question 1 :	- 26 marks)
	(Total for Question 1 =	- 20 marks)



2	Gail uses digital devices for work.	
	(a) Describe how the size of RAM can impact the user experience.	(2)
	(b) State the number of instructions that can be executed every second by a 3.5 GHz processor.	(1)
	(c) A CD drive is a type of optical storage device.	
1	(i) Give two other types of optical storage device.	(2)
2		
	(ii) One disadvantage of optical media is that it has a lower storage capacity than solid state media.	
	Explain two other disadvantages of using optical media rather than solid state media.	(4)
1		
2		



(i)	Whi	ch one of these has the role of managing memory?	(1)
×	Α	Applications	(1)
X		Control software	
×	C	Operating system	
X	D	Utilities	
(ii)	Expl	ain the purpose of memory management.	(2)
(iii)	Whi	ch one of these is the largest amount of data?	(1)
×	A	0.2 GiB	
X	В	2000 KiB	
X	C	0.02 MiB	
X	D	0.002 TiB	
(iv)	The	re is often no fee required to use open source software.	
	Give	e two other characteristics of open source software.	(2)



(v) Which **one** of these is the purpose of application software?

(1)

- A To carry out tasks for the user
- ☑ B To protect against malware
- **D** To spool print jobs
- (vi) Which **one** of these is the reason why screen resolution is important?

(1)

- A Higher resolution means larger screens have less pixellation
- B Higher resolutions cannot be used on larger screen sizes
- ☐ C Larger screens will pixellate more when users are further away
- **D** Lower pixellation is achieved with lower resolution screens

(Total for Question 2 = 17 marks)

BLANK PAGE



3	The venu	ıe pr	omotes events on a website.	
			other types of online communities the venue could use to events.	(2)
1				
2				
	(b) Whic	h on	e of these causes a risk to online safety?	(1)
	\times	A	Bookmarking	
	×	В	Legislation	
	\times	C	Misrepresentation	
	×	D	Vlogging	
	(c) Desci	ribe (one way the website can allow users to control the way their data	
	is use			(2)
				(2)
	(d) Desci	ribe	one personalisation technique the website could provide to users.	(2)
				. ,



	(e)	Wh	ich c	one of these describes data that is given stronger legal protection?	(1)
		X	Α	Data that is inaccurate	
		×	В	Data that must be kept for 10 years or more	
		X	C	Data that must be protected against unlawful processing	
		×	D	Data that relates to religious beliefs	
	<i>(5</i>)	_			
	(f)			oads new images for the website.	
		(i)	Give	e two components of a wired network that are required to upload data.	(2)
1					
•					
2					
		(ii)		lain one reason why the image files should be compressed before bading to the website.	
					(2)
		(iii)	Expl	lain why WPA is better than WEP for uploading data.	
			•		(2)
•••••					



(iv) Describe one method for improving the search rank of the website.	(2)
(g) Explain one global cause of unequal access to ICT.	(2)
(Total for Question 3 =	= 18 marks)

BLANK PAGE



\/ic	itors usually bring a digital device to events at the venue	
(a)	Visitors often take photos and video with the camera on their smartphone and view them on the screen.	
	Describe how visitors could use two other features of a smartphone at an event.	(4)
		(4)
(b)		
	smartphone's mobile broadband connection.	(2)
	(a)	Describe how visitors could use two other features of a smartphone at an event.

(1)	Exp	plain one benefit to the venue staff of using a barcode scanner.	(2)
/ii)		nich one of these would represent the amount of data required to be sent	
(11)		the barcode scanner to the booking system?	(1)
X	Δ	A Byte	(1)
X		Gibibyte	
X		: Mebibyte	
X	D	Tebibyte	
(iii)		e barcode scanner will be used in places where hundreds of mobile digita vices will be using wireless communication.	I
		olain the benefit of using wired communication rather than wireless	
	COI	mmunication between the barcode scanner and the booking system.	(2)
(iv)	Giv	ve two benefits of hosting the booking system in the cloud.	
			(2)



(d) The concert venue uses CCTV.	
Discuss the legal and ethical implications of the use of digital technologies to monitor an individual's movements.	(0)
	(8)



(Total for Ougstion 4 - 21 marks)
(Total for Question 4 = 21 marks)
· · · · · · · · · · · · · · · · · · ·

5	The staff at the venue work online. (a) Explain two positive impacts the use of the Internet has on the venue.	(4)
1		
2		
	(b) Describe one method the staff can use to stay safe online.	(2)
	(c) Explain two negative social impacts on the staff of working online.	
1		(4)
2		



(d) Discuss the sustainability issues related to ICT.		
You should consider these aspects of digital devices in your response:		
 manufacture 		
• use		
 disposal 		
ways of mitigating their environmental impact.		
	(8)	



(Total for Question 5 = 18 marks)

TOTAL FOR PAPER = 100 MARKS

BLANK PAGE



BLANK PAGE

